

## Drivven On-Site Support Packages

Drivven provides expert technical support on-site to help customers quickly accomplish their research control prototyping projects goals. These on-site support packages can be added to turn-key systems to make sure that the commissioning of your system goes smoothly after it arrives. On-site support may also be useful to implement major system hardware or software changes.

On-site support packages listed below include one Drivven engineer arriving at customer work site at 8am on the first day of the visit and departing at noon on the final day of the visit. Work days (excluding final day) include 8 hours of Drivven support with customer engineering or technician escort. Travel expenses within the United States are included. Additional Drivven engineers and/or technicians or international support visits will be quoted separately. Simple tools which can be carried on an airliner are brought by Drivven. Any specialized or large tools required such as oscilloscopes must be provided by the customer.

### On-Site Support Package Ordering

Support Package	Drivven Part Number	Cost
2-Day On-Site Support	D000304	\$4700.00
3-Day On-Site Support	D000305	\$6100.00
4-Day On-Site Support	D000306	\$7300.00
5-Day On-Site Support	D000307	\$8500.00