



Drivven Return and Repair Policy

You may return most unused items purchased from Drivven, Inc within 30 days of the original delivery for a refund. We will pay the return shipping costs if the product is defective or the return is a result of our error. If the item is returned for any other reason, you are responsible for the return shipping costs and will be charged a restocking fee of 15 percent. No returned merchandise will be accepted without a Return Material Authorization (RMA). We will cut you a check within 30 days of receiving the returned item.

If you are returning items for repair, you are responsible for the shipping costs en route to Drivven. If the issue is due to Drivven workmanship and the item is under warranty, Drivven will repair or replace the item at no additional charge. If the issue is not due to Drivven workmanship, or the item is out of warranty, there will be a diagnosis fee of \$200. Drivven will inform the customer of any additional repair costs prior to making the repair.

Ship authorized returns to the following address:
12001 Network Blvd.
Bldg E, Suite 110
San Antonio, Texas 78249, USA

For questions regarding our return policy please contact us at info@drivven.com or +1 (210) 248-9308.