

## Getting Started

Your newly purchased Drivven products require LabVIEW software drivers. All Drivven software is available for download at <https://portal.drivven.com/SoftwareDownload>. Entering this website requires a username and password from Drivven. When shipping your products, Drivven will email a username and password to the contact name at your company who requested the product quote. If you do not have the login information, please email us at [info@drivven.com](mailto:info@drivven.com).

On the Software Download site, you will see entries for all Drivven products. You will have access to download only the software for the products you have purchased. In addition to this you will have access to download the latest example engine-control applications, as well as CalVIEW. If you did not purchase CalVIEW, you may still download it and request a 30-day activation code for evaluation.

All Drivven software is provided as an executable, self-extracting installer file. These installers have a similar installation procedure as LabVIEW development tools. Rebooting your computer is not required after installation, but restarting LabVIEW is required so that function palettes will be updated. After installing any Drivven software, you will find a "Drivven" menu under your Windows "Start->Programs" menu. Under the Drivven menu you will find sub-menus for ProductRelease, CalVIEW, DCAT, etc, depending on the products you have installed. All Drivven cRIO module kit user manuals and example LabVIEW projects will be included under ProductRelease. After restarting LabVIEW, you will find a "Drivven" sub-palette added to your LabVIEW block diagram function palette. There will be additional sub-palettes for each Drivven product.

Drivven recommends reading the product user manual in its entirety before using any Drivven hardware. Drivven also recommends starting with the provided example application for each module kit to learn the details of its use.

Drivven products include 30 days of unlimited support to a single customer contact. This includes questions related to getting started with Drivven products. Drivven provides one year of support and updates related to product bugs. Additional technical support plans may be purchased. For support options please refer to:

[http://www.drivven.com/visitor\\_download/Drivven%20Technical%20Support%20Plans.pdf](http://www.drivven.com/visitor_download/Drivven%20Technical%20Support%20Plans.pdf)

Drivven also offers on-site support. For options please refer to:

[http://www.drivven.com/visitor\\_download/Drivven%20On-Site%20Support%20Packages.pdf](http://www.drivven.com/visitor_download/Drivven%20On-Site%20Support%20Packages.pdf)

For all other questions regarding Drivven support and policies, visit:

<http://www.drivven.com/Support.htm>